

# ANDREW F. WALTON

2305 Vistamont Dr. | Decatur, Georgia 30033 | afwalton@mac.com | H: 404-634-1657 | M: 404-931-6219 | afwalton.org

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## EXPERIENCE

### **Mac Specialist, Apple retail store, Perimeter Mall**

**September 2008 - Present**

Provide customer service in a frenetic retail environment. Assist customers in selecting hardware, software and services to suit their needs. Perform preliminary technical support, sometimes eliminating the need for a support appointment.

### **Associate Producer, CNN.com**

**September 2001 - June 2006**

Researched and compiled background information to add depth and detail to CNN.com reports. Wrote news, analysis and features based on my own reporting and information from CNN correspondents. Helped define requirements for CNN.com's content management system. Trained new hires in newsroom procedures, ethics and standards. Maintained world and U.S. section pages, selecting stories and writing creative and compelling headlines and story summaries.

### **Writer/Reporter/Associate Editor, CNN.com documentary projects**

**July 1998 - January 2001**

Researched historical topics, reported, wrote copy and prepared graphic and interactive elements for projects including the Peabody Award-winning *Cold War*. Original reporting included the nine-part *Route Cold War* series and articles for the *Millennium* documentary companion site.

### **Writer/Associate Producer/Webmaster, CNN.com**

**September 1995 - July 1998**

Performed a broad variety of tasks in a fast-paced newsroom environment. Wrote features and spot news, selected and cropped photos, and prepared text for online presentation in HTML.

## SKILLS

- Strong knowledge of AP style and of the ethical and legal issues involved in covering news. Reporting experience including "man on the street" questions and long-form interviews with public figures.
- Experience writing under deadline pressure in a broad variety of styles, from long-format analysis to spot news to brief summaries for image captions and fact boxes. Ability to deliver tight, accurate work on short deadlines.
- Proficiency with the full spectrum of newsroom tools, including CNN's content management system, Inews, Adobe Photoshop, HTML, and desktop publishing and office applications on both Mac OS and Windows. Experience with network protocols and improvised communications in the field.
- Broad knowledge of current events, history, politics and technology, coupled with a healthy skepticism toward both outside sources and my own memory. Ability to conduct research under deadline pressure using the Internet, commercial databases such as Nexis, and library resources.

## HONORS

Two George Foster Peabody Awards, one in 1998 for work on the *Cold War* documentary team and one in 2005 for my role in CNN's coverage of Hurricane Katrina. Alfred I. duPont-Columbia Broadcast News Award for coverage of the Southeast Asian tsunami. A Sigma Delta Chi award, an Interactive Achievement Award and a BAFTA award for *Cold War*. Ten awards for college journalism, including first place editorial and review honors.

## EDUCATION

### **Emory University**

**Atlanta, Georgia**

Bachelor of Arts in political science, minor in philosophy. Served as staff writer, arts editor, and managing editor of *The Emory Wheel*, one of only three papers nationwide to win a Columbia Gold Crown Award in 1992.

### **Druid Hills High School**

**Atlanta, Georgia**

AP course work in American history, American government and chemistry. Staff writer, senior writer and editor-in-chief of campus newspaper *The Spotlight*, ranked second in its class by the Georgia Scholastic Press Association.